

CURRICULUM VITAE

Full-stack developer with practical experience building portfolio applications using HTML, CSS, JavaScript, PHP, MySQL and Bootstrap, alongside earlier exposure to React, Node.js and API integration. To build upon this interest, I have recently graduated from a coding Traineeship as a full stack developer including completing 2 real-world projects successfully to specification using a wide range of programming languages and strengthening skills across the full development lifecycle, including responsive UI work, CRUD functionality, database design, Git/GitHub workflows and clean, maintainable code. I bring strong customer service, team leadership and operational coordination experience from previous roles. I am confident that I will make a valuable addition to your development team.

PERSONAL DETAILS

NAME: Alasdair MacDonald
RESIDES: Carluke
TRANSPORT: Full UK driving licence and vehicle
RIGHT TO WORK: British Citizen

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CODING TRAINEESHIP

IT Career Switch Ltd
Coding Traineeship – Full Stack Developer
1-year program

During the traineeship, I had to demonstrate a very competent level of the following programming languages and technical skills:

- HTML5, CSS3, JavaScript
- PHP, SQL, MySQL, React, jQuery, C#
- Python, Node.js, Bootstrap, Java, JSON
- Command line Git, GitHub
- Remote API access

ADDITIONAL TECHNOLOGIES:

- TypeScript, Express.js, Leaflet, REST APIs, AJAX, Bash, VS Code, Netlify, AWS Cloud Practitioner fundamentals

DEVELOPMENT EXPERIENCE:

Below are the two briefs of development projects I completed with IT Career Switch which can be found in my bio: <https://alsdairjamesmacdonald.co.uk/>

Portfolio Project #1: “Gazetteer”

Develop a map-based application in HTML, CSS, JavaScript (jQuery) and Bootstrap presenting geographical and demographic data from JSON returned by PHP modules that query third-party APIs such as GeoNames and OpenWeather.

Portfolio Project #2: “Company Directory”

Full project cycle: Formal proposal followed by the development of a company personnel database application using Bootstrap, JavaScript (jQuery), PHP and MySQL. Sign off obtained after demonstrating that all of the required functionality was present and working as intended through the preparation of a formal test script.

CAREER HISTORY:

Sep 2024 – Present

Career Break

- During this time, I began studying coding and completed projects to gain practical experience with these technologies. I am now immediately available for any junior roles in the development field.

Apr 2024 – Aug 2024

POSITION HELD:

Lloyd's Register Ltd

Service Delivery Support

- Coordinated 150+ remote and in-person jobs each month to support timely service delivery
- Managed client-facing communication and scheduling activities across multiple concurrent assignments
- Maintained accurate job information and progress updates to help ensure on-time completion
- Supported customer satisfaction by responding efficiently to operational issues and service queries

Sep 2023 – Apr 2024

POSITION HELD:

Hastings Direct

Customer Service Advisor

- Handled a high volume of customer queries while working to service and quality KPIs
- Used CRM and business systems including Salesforce and SAP to process requests and update records
- Resolved customer issues clearly and professionally across day-to-day service interactions
- Supported reporting and service delivery by maintaining accurate customer and case information

May 2008 – Sep 2023

POSITION HELD:

Buchandyke Service Station

Retail Manager

- Managed day-to-day site operations across staffing, scheduling, stock control and customer service
- Led, trained and supported a team of around 30 staff, including onboarding and rota management
- Oversaw operational performance, standards, merchandising and issue resolution in a busy retail environment
- Handled cash, compliance, supplier coordination and general business administration responsibilities
- Built strong leadership, communication, organisation and problem-solving skills over a long-term management role

EDUCATION:

2025

Codecademy

Full-Stack Engineer Career Path

2024

Generation IT

AWS re/Start Cloud Practitioner

2023

Google

Digital Marketing Certificate

2008

Calderglen High School
Secondary Education